

PRINCE GEORGE'S
COMMUNITY COLLEGE

Workforce Development and Continuing Education

Phlebotomy Technician
Program Information Session

Phlebotomy Technician Information Session



- According to NHA (2022), phlebotomy technicians are critical healthcare team members in hospitals, diagnostic laboratories, and blood donor centers.
- With new types of blood tests in development and laboratory tech positions growing, now is an excellent time to begin a career in this thriving field.
- According to the [Department of Labor](#), employment of phlebotomists is projected to grow 10 percent from 2021 to 2031, faster than the average for all occupations.
- In May 2021, the median annual wage for phlebotomists was \$37,380. About 21,500 openings for phlebotomists are projected each year, on average, over the decade.

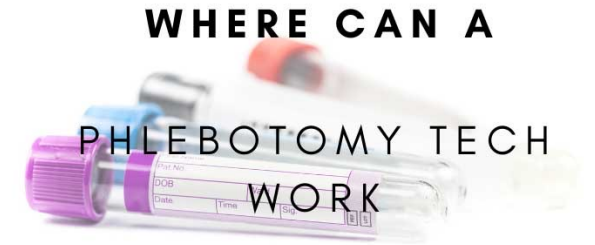
What do phlebotomy technicians do?

- Draw blood from patients and blood donors.
- Evaluate patients' ability to withstand the procedure and help them feel comfortable.
- Explain the blood-drawing procedure to patients and answer questions.
- Perform basic point-of-care testing, such as reading performing fingersticks and reading blood glucose levels.
- Prepare blood, urine, and other specimens for testing.
- Analyze information and make appropriate recommendations.
- Use a Laboratory Information System to manage patient information.



Where do phlebotomy technicians work?

- Doctor's offices.
- Clinics.
- Hospitals.
- Blood donor center (Red Cross) and blood drives.
- Medical and diagnostic labs.
- Outpatient care centers.
- Mobile phlebotomists.



How much do phlebotomy technicians make?

- According to the U.S. Department of Labor:

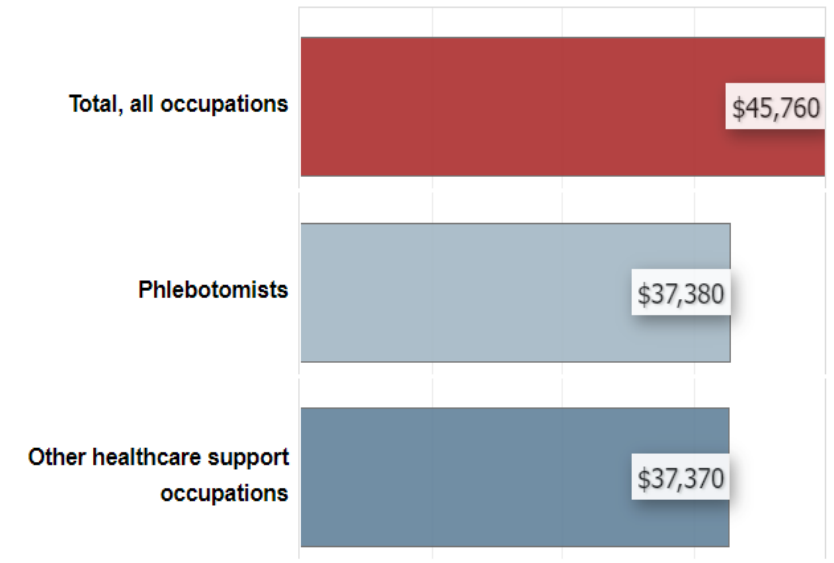
The median annual wage for phlebotomists was \$37,380 in May 2021. The median wage is the wage at which half the workers in an occupation earned more than the amount and half earned less. The lowest 10 percent earned less than \$28,990, and the highest 10 percent earned more than \$48,490.

In May 2021, the median annual wages for phlebotomists in the top industries in which they worked were as follows:

Outpatient care centers	\$38,220
Medical and diagnostic laboratories	38,040
Hospitals; state, local, and private	36,980
Offices of physicians	36,410
All other ambulatory healthcare services	35,360

Phlebotomists

Median annual wages, May 2021



Note: All Occupations includes all occupations in the U.S. Economy.
Source: U.S. Bureau of Labor Statistics, Occupational Employment and Wage Statistics

How long is the program?

- The program is a total of fifteen weeks.

What courses do I need to take?

- CPR-307 for Health Professionals (Must be completed before the program starts.)
 - HES-418 Phlebotomy Technician
 - HES-586 Professionalism in Healthcare
 - HES-469 Phlebotomy Technician: Clinical (externship)
- } Completed in weeks 1-13
- } Completed in weeks 14-15



Requirements

- Complete the American Heart Association Healthcare Provider course (PGCC offers multiple sections for CPR).
- Set up a CastleBranch account:
 - <https://pgcc.castlebranch.com/PJ51>
- Complete the following in CastleBranch:
 - Health form.
 - Background check.
 - Proof of American Heart Association (AHR) CPR certificate.

A screenshot of the CastleBranch website's 'How to Place Order' page. The page has a blue header with the CastleBranch logo and 'Prince George's Community College - Health Sciences Division'. Below the header, it says 'How to Place Order' and 'Welcome to myCB'. A central box contains the URL 'https://pgcc.castlebranch.com/PJ51' and three buttons: 'PLACE ORDER', 'SELECT PROGRAM', and 'SELECT PACKAGE'. Below this, there is a list of benefits for creating a myCB account, each with a green checkmark icon. At the bottom, there is a note about providing personal identifying information and a contact number and email address.

CB CastleBranch

Prince George's Community College - Health Sciences Division

How to Place Order

Welcome to myCB

To place your order go to:

<https://pgcc.castlebranch.com/PJ51>

PLACE ORDER → SELECT PROGRAM → SELECT PACKAGE

To place your initial order, you will be prompted to create your secure myCB account. From within myCB, you will be able to:

- ✓ View order results
- ✓ Upload documents
- ✓ Manage requirements
- ✓ Place additional orders
- ✓ Complete tasks

Please have ready personal identifying information needed for security purposes.
The email address you provide will become your username.

Contact Us: 888.914.7279 or [servicedesk.cu@castlebranch.com](mailto: servicedesk.cu@castlebranch.com)

How can I get certified?

- The PGCC phlebotomy Program Prepares you for the National Healthcareer Association CPT exam.
- Exam outline and information is provided in the course.
- Exam cost: \$125.



Your path to phlebotomy certification

Certified Phlebotomy Technician (CPT)

How do I start?

- Attend an information session to learn about the program and its requirements.
- Contact the CE Phlebotomy Technician program coordinator to:
 - Discuss financial aid and possible scholarships that may apply.

Karen Ferrigon, Phlebotomy Program Coordinator

Email: kferrigo@pgcc.edu