

PRINCE GEORGE'S
COMMUNITY COLLEGE

Workforce Development and Continuing Education

Community Health Worker Program Information Session

Community Health Worker Information Session



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- Community Health Workers (CHWs) are integral members of the healthcare team.
 - They serve as a liaison between healthcare providers, social services, and the community to facilitate access to services and address issues that create barriers in healthcare delivery.
 - CHWs provide care, education, support, follow-up, resources and referrals in community settings such as homes and neighborhoods.
 - As a patient advocate, CHWs work in hospitals, clinics, and social settings to support progress in care-planning, access, and patient wellness. CHWs enjoy high job satisfaction and are in great demand.



Where do Community Health Worker work?

Community health workers held about 67,000 jobs in 2021. The largest employers of community health workers were as follows:

Government	20%
Individual and family services	15
Religious, grantmaking, civic, professional, and similar organizations	12
Outpatient care centers	8
Hospitals; state, local, and private	8

Health education specialists held about 59,600 jobs in 2021. The largest employers of health education specialists were as follows:

Government	26%
Hospitals; state, local, and private	17
Outpatient care centers	7
Individual and family services	6
Religious, grantmaking, civic, professional, and similar organizations	6

<https://data.bls.gov/search/query/results?cx=013738036195919377644%3A6ih0hfrgl50&q=community+health+worker+inurl%3Abls.gov%2Ffoo%2F>

2/2023

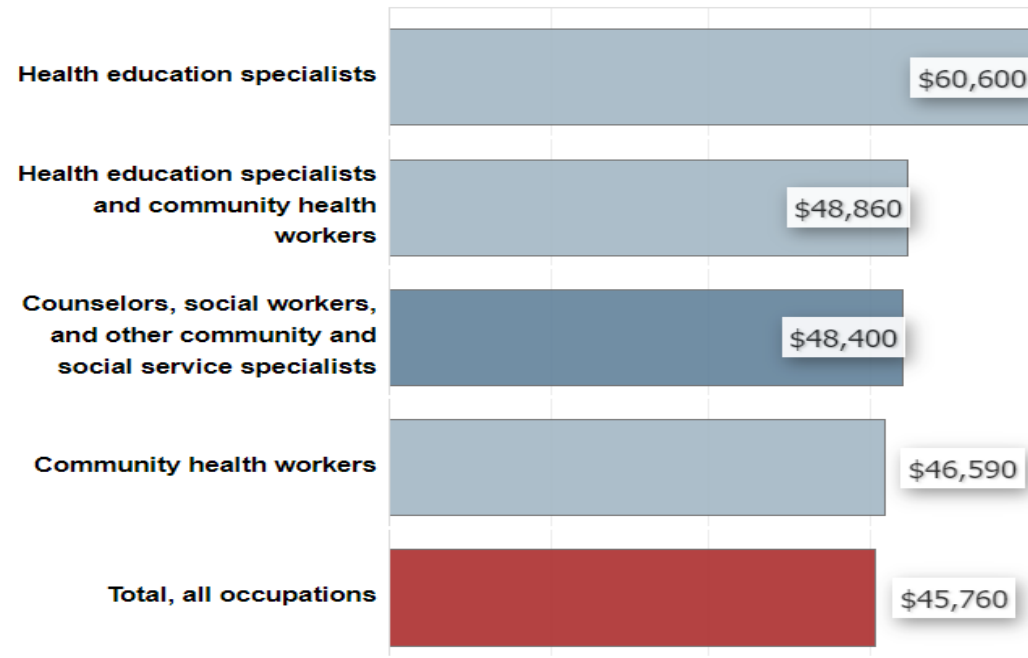
Urban and rural environments

- CHW-specific work activities involved:
- Culturally appropriate health promotion and health education 82%
- Assistance in accessing medical services & programs 84%
- Assistance in accessing non-medical services & programs 72%
- “Translation” 36%
- Interpreting 34%
- Counseling 31%
- Mentoring 21%
- Social support 46%
- Transportation 36%
- Related to work activities, employer-reported duties:
- Case management 45%
- Risk identification 41%
- Patient navigation 18%
- Direct services 37%

How much do Community Health Workers make?

Health Education Specialists and Community Health Workers

Median annual wages, May 2021



Note: All Occupations includes all occupations in the U.S. Economy.
Source: U.S. Bureau of Labor Statistics, Occupational Employment and Wage Statistics



How long is the program?

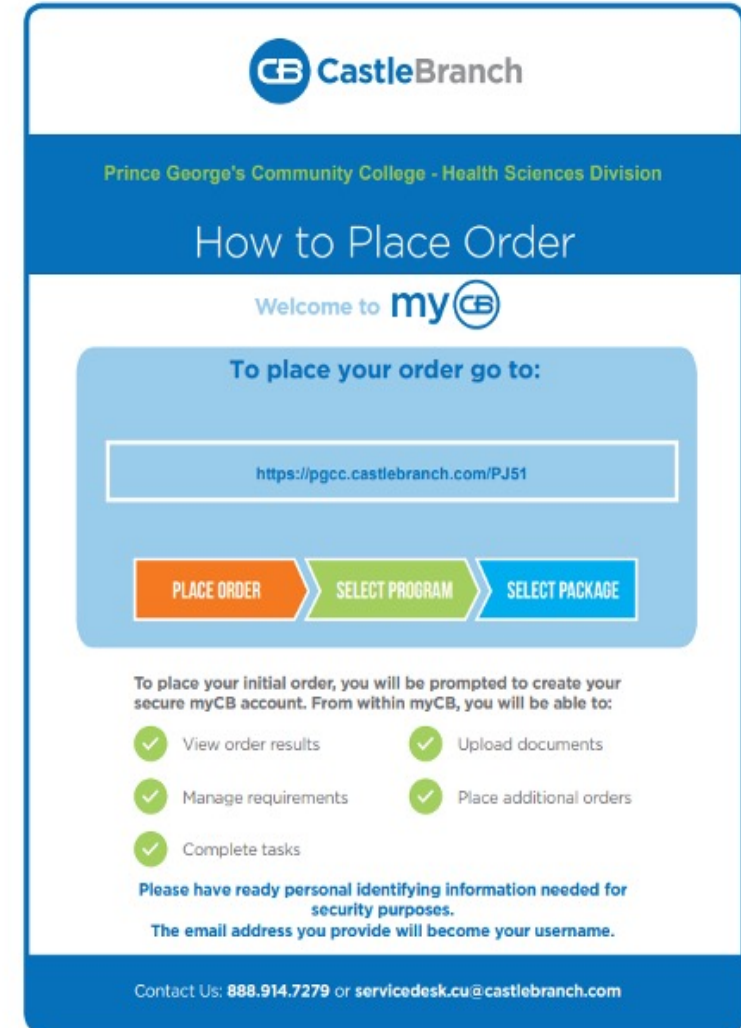
- The program is a total of *fifteen weeks*.

What courses do I need to take?

- CPR-307 for Health Professionals (**Must be completed before the program starts.**)
- HES-696 Community Health Worker 1
- HES-697 Community Health Worker 2
- HES-731 Practicum

Requirements

- Complete the American Heart Association Healthcare Provider course (PGCC offers multiple CPR courses).
- Set up a CastleBranch account:
 - <https://pgcc.castlebranch.com/PJ51>
- Complete the following in CastleBranch:
 - Health form.
 - Background check.
 - Proof of insurance.
 - Upload your AHA CPR certificate.



CB CastleBranch

Prince George's Community College - Health Sciences Division

How to Place Order

Welcome to my **CB**

To place your order go to:

<https://pgcc.castlebranch.com/PJ51>

PLACE ORDER → SELECT PROGRAM → SELECT PACKAGE

To place your initial order, you will be prompted to create your secure myCB account. From within myCB, you will be able to:

- ✓ View order results
- ✓ Upload documents
- ✓ Manage requirements
- ✓ Place additional orders
- ✓ Complete tasks

Please have ready personal identifying information needed for security purposes.
The email address you provide will become your username.

Contact Us: 888.914.7279 or servicedesk.cu@castlebranch.com

Opportunities!

- Students completing the Community Health Worker program can receive 3-credits for HNV 2530 toward the Health Navigator Associate in Applied Science degree.
- Get a [Principles of Health Coaching™](#) Certificate from NHA!
 - Health coaching helps patients gain knowledge and understanding to take a more active role in achieving their health goals. The Principles of Health Coaching™ certificate program emphasizes effective patient communication techniques, introducing and then assessing learners on key foundational concepts of health coaching methodology.



How do I start?

- Attend an information session to learn about the program and its requirements.
- Contact the CE Community Health Worker program coordinator to:
 - Discuss financial aid and possible scholarships that may apply.

Karen Ferrigon, Community Health Worker Program Coordinator

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