Get Help!
PGCC at University Town Center Student Resources – Fall 2019
(301) 546-8000

- **Academic, Transfer, and Career Advising:** Students are encouraged to make appointments via Navigate.
  - Monday – Thursday, 8:30 AM – 7:30 PM; Friday, 8:30AM – 4:00PM
  (Note: To allow for staff development Student Services opens at 1:00 PM on the first & third Fridays of each month.)
  - E-Advising is available for general advising services at: advising@pgcc.edu
  - Virtual Advising is available by appointment only via Navigate

- **Wellness Center Counseling Services**
  - PGCC Counseling Services helps students address mental health concerns that are interfering with academic or personal success. You can make an appointment and learn more about the services by going to this link: http://www.pgcc.edu/Services_and_Support/Support_Services/Counseling/Counseling_Services.aspx
  - Appointments are available at UTC.

- **Financial Aid**
  - Tuesday 11:00 AM-7:00 PM (sign-in starts at 10:30 AM)

- **Free online tutoring:** Log into your Blackboard account. The link to SMARTTHINKING is in the “quick links” area.

- **Walk-in Math Tutoring: Room 246** during the hours noted, no appointment needed. Students must have a current PGCC photo ID.
  - Monday - Thursday from 9:00 AM - 1:00 PM and 4:00 – 8:00 PM
  - Saturday from 9:00 AM – 2:00 PM

- **BIO & MAT Tutoring:** Make appointments at the front desk or call 301-546-8000.

- **Writing Center** Make appointments at the front desk. Or send your question or paper to writingcenter@pgcc.edu (Do not send attachments! Cut and paste your message into the email.) Feedback provided within 24 hours.

- **Library Information**
  - Check out all the resources available through the library website: http://library.pgcc.edu.
  - Librarians can also assist you via chat during library hours: http://pgcc.libanswers.com/
  - There is a great new set of short videos for those in need of research and critical thinking skills. You can view them here: http://pgcc.libguides.com/researchtutorial

- **Computer Lab Hours** in room 138: Monday-Thursday, 8:30 AM – 9:30 PM; Friday, 8:30 AM – 4:30 PM.

- **Student Resources:** Resources are available to students who need career, curriculum, Financial Aid, scholarship, transfer information and much more. See a UTC advisor for details. Remember to download your Academic Program Evaluation from your Owl Link account today!

- **Owl Link or Owl mail** help: Send an email to HelpDesk@pgcc.edu or call the technology helpdesk on 301-546-0637.

- **Placement Test:** New students must apply for admission at least 24 hours prior to testing.
  - Tuesdays: Start the test any time between 9:30 – 11:00 AM
  - Wednesdays: Start the test any time between 1:00 – 6:00 PM
  - ESL students (ESL-0105 or higher): Get an advising referral and take the Math placement test as soon as possible.

- **PGCC Bookstore:** www.pgccshop.com Hours after the first two weeks of class are Tuesdays and Wednesdays from 11:00 – 7:00 PM. Located on the ground floor. UTC telephone: (301) 546-8150 Largo telephone: (301) 546-0912.

We are open to suggestions for improving our services at UTC. Send your comments to UTCStudentServices@pgcc.edu